

Please tick the most appropriate box, adding any comments you wish

Why is Rubaani leaving nursery?

- Starting school nursery
 Starting infant school
 Financial reasons
 Moving home
 Domestic circumstances
 Dissatisfied with nursery
 Other (please explain) _____

Do we have your permission to use your feedback for marketing materials including our website?

Yes

No

Signature: Nikh

Why did you choose Lawnswood?

My older son, Zakariah, who is now nearly six years old, was given a wonderful start. So many of the lovely staff were still at Lawnswood when we searched for childcare for Rubaani. 😊

How would you rate the following?

	Very happy	Happy	Not satisfied	Very unhappy	Comments (if you ticked 'not satisfied' or 'very unhappy')
1. The Nursery	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
2. The staff	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
3. The premises	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
4. The meals	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Rubaani didn't eat well.
5. The info you were given on your child's progress	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
6. The educational programme	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
7. The hours of opening	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
8. The facilities and equipment at the nursery	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
9. The level of security	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
10. The efforts made to involve you in the nursery	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

Are there any comments you wish to add? (Continue overleaf if necessary)

The staff appear to genuinely care about the children. Working in private daycare settings is not easy, I know.

number of people who work/have worked in day care settings and they have not enjoyed their jobs due to under-staffing, poor ratios and unreasonable expectations placed upon the staff that work there. The government want to provide excellent quality education for ~~children~~ the youngest, and most vulnerable, in society. However, if the people providing the care are not happy in their jobs then they will not be able to meet the needs of the children in their care. Staff at Lawnswood work hard, ~~and~~ genuinely care for the children and this should be rewarded. Staff always appear happy to be at work. This makes a difference for me as a parent, as I did not actually want to send either of my children to a day care setting!

Thank you Lawnswood for caring for and looking after our precious boys. We hope there is a place for Rubaan when he turns three next year!

Yours sincerely,

N. Idris
A. Zama.